Extended Warranty Agreement

This agreement is made between the Warrantor and the Customer named below and takes effect on the date of the last signature.

Warrantor

LEGAL NAME

EMAIL

PHONE

GSTIN

ADDRESS

Customer

LEGAL NAME

EMAIL

PHONE

GSTIN

ADDRESS

Purpose

The Warrantor extends warranty cover for the product below on these terms, after the manufacturer's warranty ends.

Product and cover

PRODUCT AND MODEL

SERIAL NUMBER

PURCHASE DATE

COVER STARTS

COVER ENDS

COVER TYPE

CLAIM LIMIT (₹)

Price

PLAN PRICE INCL. GST (₹)

EXCESS PER CLAIM (₹)

Specific terms

- Claims. Claims are raised through the Warrantor's helpline with the invoice; repairs happen within 7 working days of the part being available.
- Exclusions. Cosmetic damage, consumables, misuse and unauthorised repair are excluded.
- Replacement. If a repair is not possible, the Warrantor replaces the product with a similar one or pays its depreciated value.

Standard commercial terms

- Confidentiality. Prices, customer data and business plans shared under this agreement are kept confidential during it and for two years after.
- Liability. Neither party is liable for indirect or lost-profit losses. Each party's total liability is capped at the amount paid or payable in the 12 months before the claim, except for fraud or breach of confidentiality.
- Termination. Either party may end this agreement by written notice of the period below, or at once for a material breach not fixed within 15 days. Orders already accepted are completed.
- Force majeure. Neither party is liable for delay caused by events beyond its reasonable control, such as natural disasters, epidemics or government action.

Notice period to terminate

◯ Not cancellable after 15 days ◯ 15 days

Initials

General terms

- Governing law. This document is governed by the laws of India.
- Entire agreement. This document is the whole agreement between the parties on its subject and replaces earlier discussions.
- Amendments. Changes are valid only in writing signed by both parties.
- Severability. If a clause is unenforceable, the rest of the document still applies.
- Notices. Notices may be sent to the email addresses given above and take effect on delivery.
- Electronic signatures. The parties agree to sign electronically; electronic signatures and records are valid under the Information Technology Act, 2000.

Warrantor

SIGNATURE

PRINTED NAME

DATE

Customer

SIGNATURE

PRINTED NAME

DATE