Refund Agreement

Between the business and the customer named below. Effective on the date of the last signature.

Business

LEGAL NAME

EMAIL

PHONE

ADDRESS

Customer

FULL NAME

EMAIL

PHONE

ADDRESS

Refund

ORDER / BOOKING REF.

ORIGINAL PAYMENT (₹)

PAID ON

REASON

REFUND AMOUNT (₹)

REFUND BY

DEDUCTIONS AND REASON

REFUND TO

BANK ACCOUNT / UPI ID (IF NEEDED)

Terms

1. The customer will return the goods, if any, in the condition stated, before the refund is processed.
2. Once the refund is received, both parties consider the matter closed and release each other from further claims about it.
3. This settlement does not limit the customer's rights under the Consumer Protection Act, 2019 if the refund is not paid on time.

General terms

- Governing law. This document is governed by the laws of India.
- Entire agreement. This document is the whole agreement between the parties on its subject and replaces earlier discussions.
- Amendments. Changes are valid only in writing signed by both parties.
- Severability. If a clause is unenforceable, the rest of the document still applies.
- Notices. Notices may be sent to the email addresses given above and take effect on delivery.
- Electronic signatures. The parties agree to sign electronically; electronic signatures and records are valid under the Information Technology Act, 2000.

COURTS OF (CITY) FOR DISPUTES

Business

SIGNATURE

PRINTED NAME

DATE

Customer

SIGNATURE

PRINTED NAME

DATE